



## Main project data DSP II- 35 implemented by LENS

<b>Name of the Project:</b>	“Rregullatori yt “
<b>Implemented by:</b>	LENS
<b>Partners if any:</b>	
<b>DSP Intervention Areas:</b>	1.2, 1.1
<b>Project Objective:</b>	This project aims to increase transparency and accountability for the work of the Regulatory Authority of Electronic and Postal Communications (RAEPC) and the State Agency for the Protection of Personal Data (NAPDP), two main authorities which impact the quality and security of electronic communications in Kosovo, thus having a direct impact on the lives of citizens and in ensuring free flow of information, it’s quality as well as in protection of citizens from privacy violations. The aim is to inform citizens about the role and function of these regulatory bodies and to empower them in order to increase public pressure in applying the highest ethical standards in the work of public institutions in general and regulators in particular.
<b>Project Results:</b>	<p><b>R1.</b> Increased amount of information and civic awareness over the role and functioning of RAEPC and NAPDP, with particular emphasis on their services to citizens, the expenditures of these authorities and the results of their work. More than 200,000 citizens are informed about the work of 2 regulators, focusing on work directly affecting citizens, highlighting the key issues that interest citizens.</p> <p><b>R2.</b> A civic advocacy and engagement practice is established related to the main issues with electronic communications and protection of privacy. The project will serve as a communication tool between citizens, civil society on the one hand, and the two regulators and the Assembly on the other. The concrete result is a significant improvement of the work of regulators and increase of their transparency, as well as increased and evident engagement of the Assembly in monitoring the regulators. This practice will be developed directly and online. As a result, there will be better and safer telecommunications services for Kosovo citizens.</p> <p><b>R3.</b> The media are enabled to make accurate and informative reports on the work of regulatory authorities and their competences.</p> <p>The growth of positive public pressure on state officials will be promoted, in the interest of respecting ethics and integrity standards, believing that our initiative will lead to the adoption of best practices by the two regulators in question as well as of supervisory institutions, including civil society.</p>
<b>Main Activities:</b>	<ol style="list-style-type: none"> <li>1. Analysis of the legal structure, role, functioning and work of regulatory authorities.</li> <li>2. Online Support for target groups</li> <li>3. Supporting target groups</li> <li>4. Awareness raising campaign</li> </ol>
<b>Geographical coverage:</b>	Kosovo
<b>Target Groups:</b>	Citizens, RAEPC and NAPDP, media and CSOs which work on increasing transparency and accountability of institutions, particularly those working with information security and protection of personal data.
<b>DSP Portion of Budget:</b>	24876.78 EUR
<b>Co-finance if relevant and amount:</b>	
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